



ABOUT PARENT PAY



What is ParentPay?

- It is an online method for paying for your child's lunches, trips and other items (www.parentpay.com)
- It is a secure payment site.
- It allows you to see a history of all the payments you have made for each child.
- Emails you receipts for each payment you make.

How is it better than cash?

- Lunch money goes directly to your child's lunch account on their 'finger' within 10 minutes.
- You can make payments any time of the day or night.
- You won't have to search for cash or write cheques.
- Safer for your child, as no cash is needed in school.
- Payments for trips can be made in instalments.
- You will be emailed a receipt for each payment you make.
- Peace of mind that the payment has been made securely.

How do I register for ParentPay?

- We will send you an activation letter with your login details for Parent Pay.
- If you have two or more children at schools which use Parent Pay, you can merge their accounts to create one single login.

Is there an alternative?

- If you would prefer not to use ParentPay - you may order a PayPoint Card costing £1.50. You can then pay for items with cash at any outlet displaying the PayPoint sign. Payments do take longer to reach the account though - normally 1-2 days. To order a PayPoint Card please contact Gillian Galletly on 0208 861 7300 or ggalletly.310@harrowhigh.com.



Who do I contact?

For any queries about ParentPay please contact Gillian Galletly on 0208 861 7300 ggalletly.310@harrowhigh.com. You can also visit the ParentPay website (www.parentpay.com) where there are videos and support for setting up and managing your ParentPay account

Please note we are a cashless school.

All payments must be made using either of the above methods.